



Warranty Information

The manufacturer (Glembing) through Rural Energy Enterprises, Inc. (REE) warrants NordicStove room heater: REE will repair or replace at REE's sole option any part which fails in normal use and service within the applicable period(s) specified below, in accordance with the terms of this warranty. The REE replacement will be warranted, the unexpired portion of the original warranty. This warranty will be valid only for NordicStoves in possession of the original purchaser as recorded on the proof of purchase (Warranty Registration or Invoice).

A. TWO YEAR WARRANTY:

- 1. REE will repair or replace –at its sole option- any part(s) which prove(s) defective in materials or workmanship within two years of the original purchase, as verified by REE.*
- 2. REE assumes no liability for removal or installation labor costs, or freight or delivery charges.*

B. SERVICE LABOR COSTS: *This warranty does not cover any labor costs associated with service, removal, or re-installation of part(s). All such costs must be paid by the Purchaser.*

C. EXCEPTIONS: *This warranty will not apply:*

- 1. To defects or malfunctioning resulting from failure to properly install, operate, or maintain the unit in accordance with the printed instructions provided;*
- 2. To damage or abuse, accident, neglect, or freezing and other acts of nature;*
- 3. To damage resulting from incorrect adjustment of the fuel controller;*
- 4. To failures of the metal resulting from the operation of the heater in a corrosive atmosphere;*
- 5. To defects or damage caused by any attachment or modification.*

D. HOW TO MAKE A CLAIM: *Any claim for warranty service should be made to your local dealer. In most cases the dealer will be able to promptly honor your claim and subsequently notify REE. However, all replacements are made subject to validation by REE of in-warranty coverage. The damaged or defective item must be made available in exchange for the replacement.*

E. MISCELLANEOUS: *No one is authorized to make any other warranties on behalf of REE. It is expressly understood that the replacement warranty of REE shall be in lieu of any and all other warranties, express or implied, including warranties of merchantability or fitness for a particular use or purpose, and further that REE shall not be liable for any loss or damage directly or indirectly arising from the use of the NordicStove, or for any consequential damages arising from such use. REE's sole liability with the respect to any defect shall be for the replacement of the defective part(s).*

This warranty gives specific legal rights. You may also have other rights which vary from state to state. In the event that the warranty service is required, reasonable proof of the effective date of purchase, installation, and operation must be provided: otherwise, it may not be possible to honor this warranty.