

# Limited Warranty

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## DIRECT VENT HEATERS

United States Stove Company warrants to the original purchaser its Circulating Heaters against premature failure of any component due to workmanship, quality, or materials as follows:

### TIME PERIOD:

Controls / Valves	One Year
Thermocouple / Thermopile	One Year
All Electrical Components	One Year
Combustion Chamber and Burner	Ten Years

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### CLAIM PROCEDURE

Any defects should be reported to United States Stove Company or its dealer and/or distributor giving descriptions and pertinent data, including proof of purchase which will be returned upon request.

Providing the heater has been installed and used in accordance with the Owners Manual supplied with the heater, United States Stove Company will either:

- 1) Replace the defective part free of charge
- 2) Replace the heater free of charge
- 3) Where the defect is of a cosmetic (non-functional) nature, United States Stove Company will bear reasonable expense to refurbish the heater, including such items as welding, painting, and incidental labor, AReasonable@ is defined by terms of this warranty as \$30.00/hour with full refund for any of parts purchased from U.S.S.C.

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### NOT COVERED

Specifically not covered under terms of this limited warranty or any other warranty are problems relating to smoking or sooting – which is entirely related to the installation of the heater itself. Also, not covered are:

- 1) Removal and re-installation cost.
- 2) Service calls to diagnose trouble (unless authorized in writing by the manufacturer, distributor, or dealer)
- 3) Painted surfaces, brass or brass-colored surfaces
- 4) Damage or defect caused by improper installation, accidents, misuse, abuse or alteration.
- 5) Transportation or shipping costs.

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**LIMITATIONS AND EXCLUSIONS**

- 1) United States Stove Company shall not be liable for incidental, consequential, special, or contingent damages anyone might suffer as a result of their breach of this written warranty or any implied warranty.
- 2) Should the heater be replaced by United States Stove Company "free of charge" all further warranty obligations are thereby met.
- 3) Parts and/or service replacements made under the terms of this warranty are warranted only for the remaining period of the original heater warranty.
- 4) Without specific written exclusionary waivers, no one has authority to add to or vary this limited warranty, or to create for United States Stove Company any further obligation of liability in connection with this heater or any other applicable accessory. Any further warranty implication applicable to this heater or any applicable accessory is limited in duration to the same time period as the original statement in the above schedule.

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**YOUR DUTIES**

- 1) This heater, including all applicable accessories, must be installed and operated in accordance with local authorities having jurisdiction and the instructions furnished with the Owners Manual.
- 2) You should keep as permanent record your proof of purchase (or canceled check or invoice).

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**PROBLEM/RESOLUTION**

- 1) As purchaser, you must first contact the dealer and/or distributor from whom you purchased your heater.
- 2) If within a reasonable period of time you do not receive satisfactory service from the distributor and/or dealer, write United States Stove Company, Customer Service Department, including complete details of the problem and/or problems you are experiencing, details of our installation, your proof of purchase, and the heater serial number or test agency code number. You may call us with this same information.

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**WARRANTOR**

The warrantor of record is United States Stove Company, PO Box 151, 227 Industrial Park Road, South Pittsburg, Tennessee 37380. Phone number 423-837-2100.

**NOTE**

This warranty gives you specific legal rights; and, you may also have other rights which vary from state to state.

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**IMPORTANT**

Keep this warranty card for future reference.

We congratulate you on your selection of United States Stove Company and its products. As the oldest solid fuel manufacturer in the United States (since 1869), the United States Stove Company is very proud of its products, service, employees, and satisfied customers. As President of United States Stove Company, I would like to hear from you if you are not satisfied with the manner in which you have been handled by our distributor, dealer, representative, customer service department, parts department, or sales department. Please write me at the above address.

Sincerely

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Richard Rogers

President

