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LIMITED WARRANTY

The warranty of the manufacturer extends only to the original consumer purchaser and is not transferable. This warranty covers brand new products only, which have not been altered, modified nor repaired since shipment from factory. Proof of purchase (dated bill of sale), model name and serial number must be supplied when making any warranty claim to your Osburn dealer.

This warranty applies to normal residential use only. Damages caused by misuse, abuse, improper installation, lack of maintenance, over firing, negligence or accident during transportation are not covered by this warranty.

This warranty does not cover any scratch, corrosion or discoloration caused by over firing, abrasives or chemical cleaners. Any defect or damage caused by the use of unauthorized parts or others than original parts void this warranty.

An authorized qualified technician must perform the installation in accordance with the Instructions supplied with this product and all local and national building codes. Any service call related to an improper installation is not covered by this warranty.

Returned products are to be shipped prepaid to the manufacturer for investigation. If a product is found to be defective, the manufacturer will repair or replace such defect and reasonable transportation fees will be refunded. Repair work covered by the warranty, executed at the purchaser domicile by an authorized qualified technician requires the prior approval of the manufacturer. Labour cost and repair work to the account of the manufacturer are based on predetermined rate schedule and must not exceed the wholesale price of the replacement part.

The manufacturer at its discretion may decide to repair or replace any part or unit after inspection and investigation of the defect. The manufacturer may, at its discretion, fully discharge all obligations with respect to this warranty by refunding the wholesale price of any warranted but defective parts

The manufacturer shall in no event be responsible for any special, indirect, consequential damages of any nature, which are in excess of the original purchase price of the product.

DESCRIPTION	WARRANTY APPLICATION	
	PARTS	LABOUR
Combustion chamber (weldings only)	5 years	5 years
Stainless baffle	5 years	1 year
Carbon Steel baffle	2 years	1 year
Gas Valve, piezo, thermopile, thermocouple, burner	1 year	1 year
Logs	N/A	N/A
Ceramic glass (thermal breakage only)	5 years	N/A
Paint, gasket, blower, Blower thermostitch and rheostat	1 year	N/A
Gold plating (tarnishing)	5 years	N/A

Shall your unit or a components be defective, contact immediately your **Osburn** dealer. Prior to your call make sure you have the following information necessary to your warranty claim treatment:

- Your name, address and telephone number;
- Serial number and model name as indicated on the nameplate fixed to the back of your unit;
- Bill of sale, dealer's name;
- Nature of the defect and any relevant information.

Before shipping your unit or defective component to our plant, you must obtain from your Osburn dealer an Authorization Number. Any merchandise shipped to our plant without authorization will automatically be refused and returned to sender.