

LIMITED WARRANTY
Rinnai Fireplace Heater Models
RFBV-FS35ETR, RFBV-FS35M, RFBV-IB35ETR and RFBV-IB35M

WHAT IS COVERED?

This Warranty covers any defects in materials or workmanship, subject to the terms stated below. This Warranty extends to the original purchaser and subsequent transferees, but only while the product remains at the site of the original installation. This Warranty only extends through the first installation of the product and terminates if the product is moved or reinstalled at a new location.

HOW LONG DOES COVERAGE LAST?

<u>Item</u>	<u>Period of Coverage</u>
<i>All Parts and Components</i>	<i>2 Years from Date of Purchase</i>

WHAT WILL RINNAI DO?

Rinnai will repair or replace the product or any part or component that is defective in materials or workmanship, except as set forth as follows. Rinnai will pay reasonable shipping costs, provided you obtain prior authorization from an Authorized Rinnai Distributor. Rinnai will not pay labor charges associated with the repair or replacement of the product or any part or component. All repair parts must be genuine Rinnai parts. All repairs or replacements must be performed by an individual or servicing company that has been authorized by Rinnai or its distributor.

Replacement of the product or replacement of the heat exchanger may be authorized by Rinnai only. Rinnai does not authorize any person or company to assume for it any obligation or liability in connection with the replacement of a product or heat exchanger. If Rinnai determines that repair of a product is not possible, Rinnai will replace the product with a comparable product, at Rinnai's discretion.

HOW DO I GET SERVICE?

You must contact an Authorized Distributor or Installer for the repair of a defective product under this Warranty. Failure to contact an Authorized Distributor or Installer will void the Warranty. For the name of the Authorized Distributor or Installer nearest you, please contact your local HVAC dealer or gas service technician, visit the Rinnai website (www.rinnai.us), call Rinnai at 1-800-621-9419 or write to Rinnai, 103 International Drive, Peachtree City, Georgia 30269.

Proof of purchase is required. You can show proof of purchase with a dated sales receipt, or by completing and mailing the enclosed Warranty registration card within 30 days of purchasing the product. **Please complete the enclosed Warranty registration card and mail it to Rinnai at the address shown on the card.** Receipt of this card by Rinnai will constitute proof-of-purchase for this product. However, return of this Warranty registration card is not necessary in

order to validate this Warranty.

WHAT IS NOT COVERED?

This Warranty does not cover any failures or operating difficulties due to accident, abuse, misuse, alteration, misapplication, force majeure, improper installation, improper maintenance or service, or for any other causes other than defects in materials or workmanship. This warranty does not apply to any product whose serial number or manufacture date has been defaced.

Rinnai is not liable for any special, incidental, indirect or consequential damages that may arise, including damage to person or property, loss of use, or inconvenience. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

LIMITATION ON IMPLIED WARRANTIES

Any implied warranties of merchantability and fitness arising under state law are limited in duration to the period of coverage provided by this limited Warranty, unless the period provided by state law is less. Some states do not allow limitations on how long an implied Warranty lasts, so the above limitation may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.